[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] [Airline/Travel Agency Name] [City, State, Zip Code] Subject: Ticket Cancellation Due to Illness Dear [Customer Service Team/Specific Contact Name], I hope this message finds you well. I am writing to formally request the cancellation of my ticket (Reservation Number: [Your Reservation Number]) for the flight scheduled on [Flight Date] from [Departure City] to [Destination City]. Unfortunately, I have recently fallen ill and, upon my doctor's advice, am unable to travel as planned. I have attached the necessary medical documentation to substantiate my request for cancellation. I would appreciate your assistance in processing my cancellation and issuing a refund to the original payment method, if applicable. Thank you for your understanding and support during this time. Sincerely,

[Your Name]