[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]
[Recipient's Name]
[Recipient's Title]
[Institution/Organization Name]
[Address]
[City, State, Zip Code]
Dear [Recipient's Name],

I hope this message finds you well. I am writing to inquire about the Total Quality Management (TQM) certification program offered by [Institution/Organization Name].

I am particularly interested in understanding the following details:

- 1. Overview of the TQM certification process.
- 2. Eligibility criteria for applicants.
- 3. Duration and format of the training sessions.
- 4. Schedule of upcoming sessions.
- 5. Costs associated with the certification.
- 6. Any prerequisites or recommended resources for applicants.

I appreciate your assistance in providing this information. Looking forward to your prompt response.

Thank you. Sincerely,

[Your Name]