

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

TJ Maxx Customer Service

[Store Address or Corporate Address if available]  
[City, State, Zip Code]

Dear TJ Maxx Customer Service,

I hope this letter finds you well. I am writing to request a return for an incorrect item that I received in my recent order (Order Number: [Your Order Number]).

Upon opening the package on [Date of Receipt], I discovered that the item sent to me was not what I had ordered. Specifically, I ordered [Description of Ordered Item], but instead received [Description of Received Item].

I would appreciate your guidance on how to return the incorrect item and obtain the correct one. I have enclosed a copy of my receipt for your reference.

Thank you for your assistance with this matter. I look forward to resolving it quickly.

Sincerely,

[Your Name]

[Signature (if sending a hard copy)]

Enclosure: [Receipt/Invoice Copy]