

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

TJ Maxx

[Store Address or Corporate Address]
[City, State, Zip Code]

Dear TJ Maxx Customer Service,

I hope this message finds you well. I am writing to express my sincere apologies for the inconvenience caused by my recent return request. I recently purchased [item name] from your store on [purchase date] and, unfortunately, it did not meet my expectations due to [brief explanation of the issue, e.g., wrong size, defective item, etc.].

I understand the importance of adhering to your return policy, and I truly appreciate the outstanding service you provide to your customers. I apologize for any additional work this may cause your team and hope to resolve this matter promptly.

I have attached a copy of my receipt and any other necessary documentation for your reference. I kindly request guidance on the proper steps to proceed with my return.

Thank you for your understanding and assistance. I look forward to your response.

Warm regards,

[Your Name]

[Your Signature (if sending a hard copy)]