[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]
Square Customer Support
[Square Address]
[City, State, Zip Code]
Dear Square Support Team,

I hope this message finds you well. I am writing to inquire about some functionalities of the Square Reader that I have not been able to fully understand.

- 1. **Compatibility**: Can you confirm if the Square Reader is compatible with [specific device or operating system]?
- 2. **Transaction Fees**: What are the current transaction fees for using the Square Reader for retail sales as opposed to online sales?
- 3. **Setup Process**: Could you provide a step-by-step guide on how to set up the Square Reader for the first time?
- 4. **Customer Support**: What is the best way to reach your team if I encounter issues during peak business hours?

I appreciate your assistance in these matters and look forward to your prompt response.

Thank you for your attention to my questions.

Sincerely,

[Your Name]