[Your Company Letterhead]
[Date]
[Client Name]
[Client Address]
[City, State, Zip Code]
Dear [Client Name],

I hope this message finds you well. We want to extend our gratitude for choosing [Your Company Name] for your snow removal needs this winter season. We appreciate your trust in our services.

We are reaching out to follow up on your recent experience with us. Your feedback is invaluable, and we would love to hear your thoughts on our service. Were you satisfied with the timeliness, efficiency, and overall quality of the snow removal?

If you have any concerns or suggestions for improvement, please feel free to share. Our goal is to continuously enhance our services and ensure your satisfaction.

Thank you once again for your business. We are here to assist you with all your snow removal needs throughout the winter season. If you require additional services or have any questions, don't hesitate to reach out. Warm regards,

[Your Name]
[Your Title]
[Your Company Name]
[Your Phone Number]
[Your Email Address]