

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Team

Ryanair

[Company Address]
[City, State, Zip Code]

Dear Ryanair Customer Service Team,

I am writing to formally apologize for my recent experience with Ryanair on [specific date of flight or incident], flight number [flight number].

I understand that my dissatisfaction may have diverged from the high standards of service that Ryanair strives to uphold.

[Briefly explain the nature of the issue you experienced, e.g., flight delays, customer service issues, etc.]

I appreciate your attention to this matter and look forward to a resolution that reflects the quality of service Ryanair is known for.

Thank you for your understanding.

Sincerely,

[Your Name]