[Your Name] [Your Address] [City, State, ZIP Code] [Email Address] [Phone Number] [Date] RJ Smith [Company Name/Department] [Company Address] [City, State, ZIP Code] Dear RJ Smith, Subject: Formal Complaint Regarding [Issue/Concern] I am writing to formally express my concerns regarding [specific issue] that I encountered on [date of incident]. [Briefly explain the situation and the problems caused.] Despite previous attempts to resolve this matter [mention any prior communication or attempts], I have not seen satisfactory action taken. I would appreciate it if you could [state what resolution you seek or what action you wish to see taken]. Thank you for your attention to this matter. I look forward to your prompt response. Sincerely, [Your Name]