

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]
[Recipient Name]
[Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Recipient Name],

I hope this letter finds you well. I am writing to formally express my dissatisfaction with the [specific model/brand] QWERTY keyboard that I purchased on [purchase date] from [store/website].

Since acquiring the keyboard, I have encountered several issues, including [describe the issues - e.g., keys sticking, connectivity problems, etc.]. These problems have significantly affected my productivity and overall user experience.

I expected a product that would meet the quality standards as advertised, and unfortunately, my experience has not met those expectations. I would appreciate it if you could provide guidance on how to resolve these issues, which may include [options for repair, replacement, refund].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]