Subject: Customer Service Complaint Dear OVC Customer Service, I hope this message finds you well. I am writing to express my dissatisfaction with a recent experience I had with your service. Order Number: [Insert Order Number] Date of Purchase: [Insert Purchase Date] Issue: [Briefly describe the issue - e.g., received wrong item, delayed shipping, defective product, etc.] Details: [Provide a detailed account of the incident, including any relevant interactions with customer service representatives. Mention dates, names, and any previous correspondence if applicable.] Resolution Requested: [Clearly state what you would like QVC to do to resolve the issue - e.g., refund, replacement, etc.] Thank you for your attention to this matter. I look forward to your prompt response. Sincerely, [Your Name] [Your Contact Information] [Your Address] (optional)