

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Department
QNX Software Systems Limited
[Company Address]
[City, State, Zip Code]

Dear QNX Customer Service,

Subject: Complaint Regarding [Brief Description of Issue]

I am writing to formally express my dissatisfaction with [specific product/software/service] I purchased on [date of purchase] from [where you made the purchase].

The reason for my complaint is [describe the issue in detail, including any relevant order number, serial number, etc.]. Despite my attempts to [mention any attempts you made to resolve the issue, such as contacting support or following troubleshooting steps], my problem remains unresolved.

I expected a high standard of service and quality based on your reputation, but unfortunately, my experience has not met these expectations.

I kindly request [state your desired resolution, such as a refund, replacement, or service]. Please let me know how you intend to rectify this situation.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]