

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Department
QNB Bank

[Bank's Address]
[City, State, Zip Code]

Dear QNB Bank Customer Service,
Subject: Feedback on Service Experience

I hope this message finds you well. I am writing to provide feedback regarding my recent experience with QNB Bank.

On [date of visit or interaction], I [describe the nature of the interaction, e.g., visited a branch, called customer service, used online banking]. I would like to commend [specific staff member or department, if applicable] for [mention positive aspects, such as helpfulness, professionalism, knowledge].

However, I encountered some challenges including [describe any issues faced, e.g., long wait times, confusion in transactions, lack of information]. This made my experience [describe how it affected you, e.g., unsatisfactory, frustrating].

I believe that improvements could be made in [suggest specific areas for improvement], which would enhance the overall customer experience.

Thank you for taking the time to consider my feedback. I appreciate your commitment to providing quality service and look forward to seeing positive changes in the future.

Sincerely,
[Your Name]