[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] Customer Service Department QNAP Systems, Inc. [Company Address] [City, State, Zip Code] Subject: Warranty Claim for QNAP Product Dear QNAP Customer Service, I hope this letter finds you well. I am writing to formally submit a warranty claim for my QNAP product, model [Model Number], which I purchased on [Purchase Date] from [Retailer Name]. Product Information: - Model Number: [Model Number] - Serial Number: [Serial Number] - Purchase Date: [Purchase Date] - Retailer: [Retailer Name] Description of Issue: [Briefly describe the issue you are experiencing with the product, including any troubleshooting steps taken.] Attached to this letter are copies of the original purchase receipt and any relevant documentation for your reference. I kindly request your assistance in processing this warranty claim and would appreciate any guidance you can provide regarding the next steps. Thank you for your attention to this matter. I look forward to your prompt response. Sincerely,

[Your Name]