

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

QNAP Systems, Inc.

[QNAP Address]
[City, State, Zip Code]

Subject: Warranty Claim for QNAP Product

Dear QNAP Customer Service,

I am writing to formally submit a warranty claim for my QNAP product, model number [Model Number], which I purchased on [Purchase Date] from [Retailer Name]. The serial number of the unit is [Serial Number].

Unfortunately, I have encountered the following issue: [Describe the problem with the product in detail]. Despite following the troubleshooting steps outlined in the user manual, the issue persists. According to your warranty policy, I believe this issue qualifies for a warranty claim. I have attached copies of the purchase receipt and any relevant documents regarding the product's warranty.

Please let me know the next steps to proceed with this claim. I appreciate your prompt attention to this matter.

Thank you.

Sincerely,

[Your Name]