

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

QNAP Technical Support

[QNAP Address]
[City, State, Zip Code]

Dear QNAP Technical Support Team,

Subject: Technical Support Request for [Model/Device Name]

I am writing to request assistance regarding an issue I am experiencing with my [Model/Device Name], which I purchased on [Purchase Date]. The specific issue I am encountering is [describe the issue briefly].

Details of the problem:

- Model Number: [Model Number]
- Serial Number: [Serial Number]
- Firmware Version: [Firmware Version]
- Any Error Messages: [List any error messages received]
- Steps Taken: [List any troubleshooting steps already attempted]

I would appreciate your help in resolving this matter at your earliest convenience. Please let me know if you require any additional information to assist with my support request.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]
[Your Job Title, if applicable]
[Your Company Name, if applicable]