[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] Customer Service Department QD Medical [Company Address] [City, State, Zip Code] Dear QD Medical Customer Service, I am writing to formally express my dissatisfaction with [specific product/service] that I purchased from your company on [purchase date]. Unfortunately, my experience has not met the quality standards that I expected from QD Medical. [Briefly describe the issue, including any relevant details such as model number, order number, and specific problems encountered.] I would appreciate it if you could [specific resolution you are seeking, such as a refund, replacement, or repair]. I believe this solution is reasonable given the circumstances. Please find attached copies of relevant documents, including [receipts, photographs, or other evidence]. I look forward to your prompt response to this matter. Thank you for your attention to my concern. Sincerely, [Your Name] [Your Signature (if sending a hard copy)]