```
[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]
Customer Support
JetBrains
[Company Address]
[City, State, Zip Code]
Dear JetBrains Customer Support,
Subject: Complaint regarding issues with PyCharm Software
I am writing to bring to your attention ongoing issues I have experienced
with PyCharm, version [insert version number], that have significantly
affected my workflow.
1. **Issue Description**: [Briefly describe the first issue you are
facing, including any error messages if applicable.]
2. **Issue Description**: [Briefly describe the second issue, if any.]
3. **Steps Taken**: [Outline any troubleshooting steps you have attempted
to resolve the issues.]
I rely heavily on PyCharm for my development work, and these problems are
impacting my productivity. I would appreciate your prompt attention to
these matters and any assistance you can provide.
Thank you for your time and support.
Sincerely,
[Your Name]
```