

[Your Name]
[Your Title]
[Your Company/Organization]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]
[Recipient Name]
[Recipient Title]
[Recipient Company/Organization]
[Recipient Address]
[City, State, Zip Code]

Dear [Recipient Name],

Subject: PXE Support Letter for Troubleshooting Issues

I hope this letter finds you well. I am writing to formally request assistance with troubleshooting our Preboot Execution Environment (PXE) setup. We have encountered several issues that have hindered our deployment process, and we believe your expertise will be invaluable in resolving them.

****Details of the Issue**:**

- ****PXE Server Configuration**:** [Briefly describe the configuration including TFTP server, DHCP settings, etc.]
- ****Client Machines**:** [List specifications or models of client machines experiencing issues]
- ****Error Messages**:** [Include any error messages being displayed]
- ****Network Environment**:** [Provide information about network topology, VLANs, etc.]

We have already attempted the following troubleshooting steps:

1. [Step 1]
2. [Step 2]
3. [Step 3]

Despite these efforts, the issues persist, and we would appreciate your guidance in diagnosing and resolving the problem. We are open to scheduling a meeting or call to discuss this matter further at your earliest convenience.

Thank you for your attention to this request. We look forward to your prompt response.

Best regards,

[Your Name]
[Your Title]
[Your Company/Organization]