

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service
PXG (Parsons Xtreme Golf)
[Company Address]
[City, State, Zip Code]

Dear Customer Service,

I am writing to formally file a complaint regarding my recent experience with PXG. On [date of purchase], I purchased [specific product] from your [store/website], and unfortunately, I have encountered several issues.

Firstly, [describe issue #1, e.g., the product did not match the description, arrived defective, etc.]. Despite reaching out for assistance on [date], I have not received a satisfactory response.

Additionally, [describe issue #2, if applicable].

As a loyal PXG customer, I am disappointed with the lack of communication and support regarding these issues. I would appreciate your immediate attention to this matter and a resolution at your earliest convenience.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]
[Your Signature (if sending a hard copy)]
[Your PXG Order Number, if applicable]