

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service
Pearson Test of English
[Company Address]
[City, State, Zip Code]

Dear Sir/Madam,

Subject: Complaint Regarding PTE Examination Experience

I am writing to formally express my dissatisfaction with my recent experience during the PTE examination on [Date of Examination] at [Test Center Name and Location].

[Describe the specific issue you encountered, such as problems with the test setup, technical difficulties, or issues with staff conduct. Include any relevant details or examples to support your complaint.]

This experience has caused me significant distress as [explain how this affected your test performance, emotional state, or plans].

I believe it is important for you to address these concerns to ensure that future test-takers do not experience similar issues.

I would appreciate a prompt response regarding how this situation will be resolved.

Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your PTE Candidate ID (if applicable)]