

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Date]

Customer Service

Transport for London

[Address]
[City, State, Zip Code]

Dear Customer Service Team,

I hope this letter finds you well. I am writing to inquire about potential discounts available for Oyster card users, particularly for frequent travelers and students. As a regular user of public transport in London, I believe that discounts could greatly benefit individuals who rely on these services.

Could you please provide information on any existing discounts, how to apply, and eligibility criteria? Additionally, I would appreciate details about any upcoming promotions that might be relevant.

Thank you for your time and assistance. I look forward to your prompt response.

Sincerely,

[Your Name]
[Your Contact Number]