```
[Your Company Letterhead]
[Your Company Name]
[Your Company Address]
[City, State, Zip Code]
[Phone Number]
[Email Address]
[Date]
[Recipient's Name]
[Recipient's Position]
[Recipient's Company Name]
[Recipient's Company Address]
[City, State, Zip Code]
Dear [Recipient's Name],
Subject: PBX Service Agreement
We are pleased to offer this PBX Service Agreement to [Recipient's
Company Name]. This agreement outlines the terms and conditions of the
PBX services that [Your Company Name] will provide.
1. **Service Description**
 [Briefly describe the PBX services to be provided.]
2. **Effective Date**
This agreement shall be effective from [Start Date] and will continue
until [End Date], unless terminated as provided herein.
3. **Fees and Payment Terms**
 [Specify the fees, payment schedule, and any applicable taxes.]
4. **Service Level Agreement (SLA)**
 [Outline the expected service levels, including uptime and support
response times.]
5. **Termination**
 [Provide terms under which either party may terminate the agreement.]
6. **Confidentiality**
 [State confidentiality obligations of both parties.]
7. **Governing Law**
This agreement shall be governed by the laws of [State/Country].
Please review the enclosed document and, if acceptable, sign and return a
copy to initiate our partnership.
Thank you for choosing [Your Company Name] as your PBX service provider.
We look forward to a mutually beneficial relationship.
Sincerely,
[Your Name]
[Your Position]
[Your Company Name]
[Enclosure: PBX Service Agreement]
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