Subject: Okta Service Disruption Notification

Dear [Team/Users],

We would like to inform you about a current service disruption affecting Okta.

Incident Details:
- **Date & Time:** [Insert date and time of the issue]
- **Affected Services:** [List affected services]
- **Status:** [Current status of the investigation or resolution efforts]

Impact on Users:

[Briefly describe how this disruption affects users and what services are inaccessible.]

Next Steps:

Our technical team is working diligently to resolve this issue. We will provide updates as they become available.

Expected Resolution Time:

[Provide an estimate if available, or say "to be determined."]

We appreciate your understanding and patience as we work to restore full service.

Best,

[Your Name]
[Your Position]
[Your Company]
[Contact Information]