[Your Name] [Your Address] [City, State, ZIP Code] [Email Address] [Phone Number] [Date] [OEC Department Name] [Office of Emergency Services] [Department Address] [City, State, ZIP Code] Subject: Formal Complaint regarding Visa Issues Dear [Recipient's Name/Title], I am writing to formally lodge a complaint regarding issues I have encountered with my visa application process. I submitted my visa application on [Date of Application Submission] and received confirmation with reference number [Application Reference Number]. However, as of today, [Date], I have not received any updates regarding the status of my application, despite reaching out multiple times via [email/phone]. The lack of communication and delay in processing have caused significant inconvenience and distress, affecting my [mention any specific implications such as job, travel plans, family commitments, etc.]. I kindly request your prompt attention to this matter and would appreciate any assistance you could provide in expediting my application. Thank you for your understanding and support. Sincerely, [Your Name] [Your Signature (if sending a hard copy)]