

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Date]

Northwest Natural Gas Company

[Company Address]
[City, State, ZIP Code]

Subject: Request for Rate Adjustment Review

Dear Northwest Natural Customer Service,

I hope this message finds you well. I am writing to formally request a review of my current natural gas rates following the recent adjustments announced by your company.

Account Number: [Your Account Number]

I have been a loyal customer for [number of years] years and appreciate the service you provide. Given the recent changes, I would like to understand how these rate adjustments may affect my monthly bill and if there are any options available for long-term customers like myself. I would greatly appreciate any information regarding the criteria for the rate adjustment and if there are opportunities for lower rates or programs that I may be eligible for.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]
[Your Phone Number]