[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Team

NW Natural

[Company Address]

[City, State, Zip Code]

Dear NW Natural Customer Service Team,

I hope this letter finds you well. I am writing to share my feedback regarding my recent experience with NW Natural.

[Insert specific details about your experience, such as service quality, billing, customer support, etc.]

Overall, I appreciate [mention any positive aspects] and believe that [suggest any areas for improvement if applicable].

Thank you for taking the time to consider my feedback. I look forward to your continued commitment to excellent service.

Sincerely,

[Your Name]