

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

[Team Name or Venue Name]
[Team or Venue Address]
[City, State, Zip Code]

Dear Customer Service,

I am writing to express my disappointment regarding my recent experience at the NBA game held on [Date of Game] between [Teams Playing] at [Venue Name].

[Describe the issue you faced, e.g., long wait times, poor seating, staff attitude, facilities issues, etc. Be specific and concise.]

As a devoted fan, I had high expectations for the event, and unfortunately, my experience did not meet those expectations. [Mention any additional issues such as the poor organization of the event, lack of communication, or other relevant details.]

I hope that you can address these concerns to improve future events and ensure a better experience for fans. I look forward to your response regarding this matter.

Thank you for your attention to this issue.

Sincerely,
[Your Name]