

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Support

Lyft, Inc.

[Lyft's Address]
[City, State, Zip Code]

Dear Lyft Customer Support,

Subject: Service Request

I am writing to formally request assistance regarding my recent experience with Lyft on [specific date]. My ride details are as follows:

- Ride ID: [Ride ID]
- Pickup Location: [Pickup Location]
- Drop-off Location: [Drop-off Location]
- Time of Ride: [Time]

[Briefly describe the issue you faced, e.g., fare discrepancy, driver behavior, vehicle condition, etc.]

I would appreciate your prompt attention to this matter and would like to discuss potential resolutions or compensation. Please feel free to contact me at your earliest convenience.

Thank you for your assistance.

Sincerely,

[Your Name]