

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

Lyft, Inc.

[Company Address]
[City, State, Zip Code]

Dear Lyft Customer Service,

Subject: [Brief description of the issue or request]

I am writing to address/express my concern regarding [specific issue or request related to your Lyft experience]. On [date of the incident], I used your service for a ride from [pickup location] to [drop-off location], and I encountered [describe the issue in detail].

[Provide any additional details, such as driver information, ride details, or actions taken so far.]

I would appreciate it if you could [state what action you would like Lyft to take or how you would like the issue resolved].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]