[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] Customer Service Department Lyft, Inc. [Lyft's Address] [City, State, Zip Code] Subject: Inquiry Regarding Lyft Policy Dear Lyft Customer Service, I hope this message finds you well. I am writing to inquire about [specific policy or issue]. [Provide a brief description of your inquiry, including any relevant details or context.] I would appreciate your assistance in clarifying this matter. Please let me know if you require any further information from my side. Thank you for your attention to this inquiry. I look forward to your prompt response. Sincerely,

[Your Name]