

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Team
Lyft, Inc.

[Lyft's Address]
[City, State, ZIP Code]

Dear Lyft Customer Service Team,
Subject: Feedback on Recent Experience

I hope this message finds you well. I am writing to share my feedback regarding my recent experience with Lyft.

On [date of your ride], I took a ride from [pickup location] to [drop-off location]. My driver, [driver's name or identification number], provided [briefly describe the quality of service, such as timeliness, friendliness, comfort, etc.].

Positive aspects of my experience included:

- [List any positive points, such as punctuality, cleanliness, driver behavior, etc.]

However, I believe there is room for improvement in the following areas:

- [List any issues or concerns you experienced, such as wait times, app functionality, fare discrepancies, etc.]

Overall, I appreciate the convenience that Lyft provides and would love to see [any suggestions for improvements]. Thank you for taking the time to consider my feedback.

Best regards,
[Your Name]