

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Department
LG Electronics
[Company Address]
[City, State, Zip Code]

Dear Customer Service,

Subject: Complaint Regarding LG Refrigerator Issues

I am writing to formally express my dissatisfaction with my LG refrigerator (Model: [Model Number], Serial Number: [Serial Number]), which I purchased on [Purchase Date]. Unfortunately, I have been experiencing several issues, including [describe issues, e.g., inconsistent cooling, strange noises, etc.], since [mention when the issue began].

Despite my efforts to troubleshoot these problems by [mention any actions taken, e.g., adjusting settings, checking power supply], the issues persist. I have also reached out to your customer service multiple times on [mention dates], but [describe the response or lack thereof].

I expect a high standard of quality from LG products, and I am disappointed that my experience has not met these expectations. I kindly request your prompt attention to this matter and a resolution to the issues I am facing.

Thank you for your understanding. I look forward to your swift response.
Sincerely,
[Your Name]