

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]
[Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Customer Service/Specific Name],

I hope this message finds you well. I am writing to request a replacement for a defective LCD I purchased from your company on [purchase date]. The order number is [order number].

Unfortunately, the LCD has been experiencing [describe the defect or issue, e.g., flickering, discoloration, dead pixels, etc.], which has rendered it unusable. I have taken care to follow all handling and usage instructions provided in the manual.

I kindly ask that you initiate the process for a replacement. I have attached a copy of my purchase receipt and photographs illustrating the defect for your reference.

Thank you for your attention to this matter. I look forward to your prompt response so we can resolve this issue quickly.

Sincerely,
[Your Name]