

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Department
Kenya Power and Lighting Company (KPLC)
[Company Address]
[City, State, Zip Code]

Subject: Request for Power Restoration

Dear Sir/Madam,

I am writing to formally request the restoration of power to my premises located at [your address]. The power interruption occurred on [date of outage] and has caused significant inconvenience.

Details of the outage are as follows:

- Account Number: [Your KPLC account number]
- Meter Number: [Your meter number]
- Duration of Outage: [Duration of outage]

I kindly request that your team investigate this matter and restore power at your earliest convenience. Please feel free to contact me for any further information required to expedite this process.

Thank you for your prompt attention to this matter.

Sincerely,

[Your Name]
[Your Signature (if sending a hard copy)]