

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service
KLM Royal Dutch Airlines
[Address of KLM]
[City, State, Zip Code]

Dear Customer Service,

Subject: Complaint Regarding [Brief Description of the Issue]

I am writing to formally express my dissatisfaction with [specific issue] that occurred on [date] during my travel with KLM.

[Provide details of the incident, including flight number, dates, and any relevant information.]

I expected a higher level of service based on KLM's reputation, and I was disappointed by [specific actions or lack thereof].

I would appreciate a response to this matter and hope for a resolution by [desired outcome or compensation].

Thank you for your attention to this issue. I look forward to your prompt reply.

Sincerely,

[Your Name]

[Booking Reference Number if applicable]