

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Klarna Customer Service

[Company Address or Email]

Subject: Dispute of Transaction

Dear Klarna Customer Service,

I am writing to formally dispute a transaction made on [Transaction Date] for the amount of [Transaction Amount]. The details are as follows:

- Order Number: [Order Number]
- Merchant Name: [Merchant Name]
- Description of the Issue: [Brief description of the issue, e.g., product not received, incorrect item, unauthorized transaction, etc.]

I have attempted to resolve this matter with the merchant directly but have not received a satisfactory response. As such, I am requesting your assistance in investigating this transaction and seeking a resolution. Attached are copies of relevant documents, including [receipts, emails, or any correspondence with the merchant].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]