

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Department
Kansas City Chiefs
[Team Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my disappointment regarding my recent experience with KC Chiefs customer service.

On [date of incident], I encountered an issue with [briefly describe the issue, e.g., a ticket purchase, merchandise order, etc.]. Despite my efforts to resolve this matter by [mention any steps you took, e.g., contacting support, visiting the store, etc.], I was met with [describe the response you received or the lack of assistance].

As a loyal fan of the Chiefs, I expected a higher level of service and support. The issue I faced has not only caused frustration but has also impacted my overall experience with the organization.

I kindly request that you look into this matter and provide a resolution at your earliest convenience. I believe that addressing this issue is important not only for me but also for maintaining the positive reputation of the KC Chiefs.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Affiliation to the Team, if applicable, e.g., season ticket holder]