

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

Customer Service Team  
JW Marriott

[Hotel Address]  
[City, State, Zip Code]

Dear JW Marriott Customer Service Team,  
I hope this message finds you well. I recently had the pleasure of staying at the JW Marriott [Location] from [Check-in Date] to [Check-out Date], and I wanted to take a moment to share my feedback regarding my experience.

From the moment I arrived, the service provided by your staff was exceptional. [Describe specific instances of excellent service, staff interactions, or amenities that stood out to you.]

However, I did experience a few challenges during my stay. [Describe any issues or concerns you encountered, such as room cleanliness, service delays, or maintenance problems.]

Overall, my stay at JW Marriott was [positive/negative/mixed], and I appreciate the effort your team puts into ensuring guest satisfaction. I hope my feedback helps in maintaining the high standards associated with the JW Marriott brand.

Thank you for your attention to my feedback. I look forward to staying at JW Marriott again in the future.

Sincerely,

[Your Name]  
[Your Marriott Rewards Number, if applicable]