

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

J.Crew

[Company Address]
[City, State, Zip Code]

Dear Customer Service,

Subject: Complaint Regarding [Issue]

I am writing to formally express my dissatisfaction with [briefly describe the issue, e.g., a recent purchase, customer service experience, etc.] that occurred on [date of the incident].

Despite my expectations for quality and service from J.Crew, I experienced [provide specific details about the issue, including relevant order numbers, product details, etc.].

As a loyal customer, I have always appreciated [mention any positive experiences with the brand], which makes this situation particularly disappointing. I would appreciate your assistance in resolving this matter [suggest a resolution, such as a refund, replacement, etc.]. Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]