[Your Name] [Your Position] [Your Company] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] [Recipient's Name] [Recipient's Position] [Recipient's Company] [Recipient's Address] [City, State, Zip Code] Dear [Recipient's Name], I hope this message finds you well. I am writing to inquire about [specific topic or request]. I would appreciate your assistance in [specific details regarding your request and any necessary context]. Please find below the JQL query that pertains to this matter: project = "YourProjectName" AND status = "Open" ORDER BY created DESC I would be grateful if you could provide your insights or any relevant information pertaining to this query. Thank you for your time and assistance. I look forward to your prompt response. Best regards, [Your Name] [Your Position] [Your Company]