

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Department
JG Wentworth
[Company Address]
[City, State, Zip Code]

Dear Customer Service Team,

I hope this letter finds you well. I am writing to express my dissatisfaction with the services I have received from JG Wentworth regarding my recent transaction (Account Number: [Your Account Number]). On [date of the issue], I encountered [describe the issue briefly, e.g., delays, lack of communication, incorrect information, etc.]. I reached out to your customer service team on [date], but unfortunately, my concerns were not addressed satisfactorily.

I believe it is important for companies to uphold quality standards and customer satisfaction. I would appreciate it if you could provide me with a resolution to this matter as soon as possible.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]