

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Recipient Name]
JCPenney
[Store/Department Name]
[Store Address]
[City, State, Zip Code]

Dear [Recipient Name],

I hope this message finds you well. I wanted to follow up regarding my recent experience with JCPenney on [specific date] and to express my appreciation for [specific reason, e.g., assistance provided, quality of products, etc.].

I was particularly impressed by [mention any specific details], which made my experience quite memorable. I believe that [mention any suggestions or feedback you may have].

Thank you once again for your exceptional service. I look forward to visiting JCPenney again soon and sharing my experiences with friends and family.

Best regards,

[Your Name]