

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Department
JBL

[Company Address]
[City, State, Zip Code]

Subject: Warranty Claim for JBL Headphones

Dear Customer Service,

I am writing to formally submit a warranty claim for my JBL headphones (Model: [Model Number], Serial Number: [Serial Number]) that I purchased on [Purchase Date] from [Retailer Name].

Unfortunately, I have encountered the following issue(s) with the product: [Describe the problem clearly and concisely].

As the headphones are still under warranty, I would appreciate your assistance in resolving this matter. I have attached a copy of the purchase receipt and any relevant documentation for your reference.

Please let me know the next steps in the warranty claim process. I look forward to your prompt response.

Thank you for your attention to this matter.

Sincerely,
[Your Name]