[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] Customer Service JBL [Company Address] [City, State, Zip Code]

Dear JBL Customer Service,

I hope this message finds you well. I am writing to inquire about the JBL headphones [specific model, if applicable] that I recently purchased on [purchase date] from [store/website name]. I would like to obtain more information regarding [specific inquiry--e.g., warranty, troubleshooting, specifications, accessories, etc.].

Additionally, I would appreciate any guidance you can provide about [mention any specific concern or question]. Your assistance would be greatly appreciated as I aim to ensure the best experience with your product.

Thank you for your attention to my inquiry. I look forward to your prompt response.

Sincerely, [Your Name]