

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

JBL

[Company Address]
[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally complain about the JBL headphones I purchased on [Purchase Date] from [Retailer/Website]. Unfortunately, I have experienced several issues with the product, including [describe specific issues, e.g., poor sound quality, connectivity problems, physical defects].

Despite following the recommended troubleshooting steps, the issues persist. I have also attached copies of my receipt and any relevant correspondence.

I kindly request a replacement or a full refund for the faulty product. I appreciate your prompt attention to this matter and look forward to your response.

Thank you.

Sincerely,

[Your Name]