

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Support Team

JB Hi-Fi

[Store Address or Online Support Address]
[City, State, Zip Code]

Dear JB Hi-Fi Technical Support Team,

I hope this message finds you well. I am writing to seek assistance regarding [specific issue or product name] that I recently purchased from your store on [purchase date].

Despite following all provided instructions, I am encountering [describe the issue clearly and concisely]. I have attempted [list any troubleshooting steps you have taken], but unfortunately, the problem persists.

I would appreciate any guidance or support you can provide to resolve this issue. Additionally, if there are any specific troubleshooting steps you recommend or if I need to bring the product in for service, please let me know.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]