

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

JB Hi-Fi

[Store Address or Online Customer Service Address]
[City, State, Zip Code]

Dear JB Hi-Fi Customer Service,

I am writing to request a return for a product I purchased from your store on [Purchase Date]. The details of my purchase are as follows:

- Item Name: [Product Name]
- SKU/Model Number: [SKU/Model Number]
- Order Number: [Order Number]

Unfortunately, I have encountered an issue with the item as it [briefly explain the reason for the return, e.g., is defective, does not match the description, etc.].

According to your return policy, I understand that I am eligible to return this product within [number of days] days of purchase. I have included a copy of my receipt with this letter for your reference.

I would appreciate your guidance on the return process and whether I will need to send the item back to your address.

Thank you for your assistance. I look forward to your prompt response.

Sincerely,

[Your Name]