

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

Customer Service

JB Hi-Fi

[JB Hi-Fi Store Address or Head Office Address]  
[City, State, Zip Code]

Dear JB Hi-Fi Customer Service Team,

Subject: Inquiry Regarding Loyalty Program

I hope this letter finds you well. I am writing to inquire about the JB Hi-Fi loyalty program. As a frequent shopper at JB Hi-Fi, I am interested in understanding the benefits and rewards associated with the program as well as the process for enrollment.

Additionally, if there are any upcoming promotions or events related to the loyalty program, I would appreciate any information you could provide.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]