

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

JB Hi-Fi

[JB Hi-Fi Store Address or Head Office Address]
[City, State, Zip Code]

Dear JB Hi-Fi Customer Service Team,

I am writing to formally express my dissatisfaction regarding a recent experience I had at your store located at [Store Location] on [Date of Incident].

[Describe the issue you encountered, including specifics such as product details, purchase date, and what went wrong. Include any attempts you have made to resolve the issue.]

As a loyal customer, I expected high-quality service and support, and unfortunately, my experience did not meet these expectations. I believe that [suggest any resolution you seek, such as a refund, replacement, or other compensation].

Thank you for taking the time to address my concerns. I hope to hear from you soon regarding a resolution to this matter.

Sincerely,

[Your Name]