[Your Company Letterhead]
[Date]
[User's Name]
[User's Address]
[City, State, ZIP]
[Email Address]
Dear [User's Name],
Thank you for bringing the issue with our iOS app to our attention. We appreciate your feedback and want to acknowledge your bug report regarding [brief description of the bug].
Our development team is currently investigating the matter, and we will keep you updated on our progress. If you have any additional information or details to share, please feel free to reach out to us.
Thank you once again for your valuable input. We are committed to improving our app based on user feedback.
Best regards,
[Your Name]
[Your Job Title]
[Your Company]
[Contact Information]